

October 17, 2022

The Honorable Eric Adams  
Mayor  
City Hall  
New York, NY 10007

The Honorable Adrienne Adams  
Speaker  
New York City Council  
New York, NY 10007

Dear Mayor Adams and Speaker Adams:

As required by Local Law 35 of 2014, we have enclosed the report on the IDNYC program for the quarter ending September 30, 2022.

During the third quarter IDNYC expanded its Saturday enrollment hours to further accommodate recent asylum seekers at the Bronx Library Center, the Queens Public Library at Jamaica Central, and the Brooklyn Public Library in Grand Army Plaza. Additionally, IDNYC is hosting a pop-up enrollment location at the newly opened New York City Asylum Seeker Resource Navigation Center in Manhattan.

During this quarter, IDNYC has ensured access to all services and benefits for cardholders and applicants. In addition to working with partner agencies and organizations to communicate with the public, IDNYC held enrollment at sites across the city, with temporary enrollments continuing at the Queens Borough President's Office from May 4, 2021 until August 26, 2022, at State Senator Jessica Ramos' office in Queens from August 30 to September 30, 2022, and at the Cathedral Library in Manhattan from January 11 to December 31, 2022. In addition, the MCC was deployed to host enrollments at the Flatbush Caribbean Market in Brooklyn on July 9, 2022, at State Senator Jessica Ramos' office in Queens on July 18, 2022, at Assemblymember Emily Gallagher's Office in Brooklyn on July 20, 2022, at the New York Harm Reduction Educators and Washington Heights CORNER Project's Fair in Manhattan on July 22, 2022, at Elmhurst Hospital in Queens on July 30, 2022, at Seagate's National Night Out in Brooklyn on August 2, 2022, at Assemblymember Catalina Cruz's Office in Queens on August 18, 2022, at Council Member Williams' Office in Queens on August 25, 2022, at Met Council Chesed Center in Brooklyn on September 14, 2022, at YM +YWHA of Washington Heights and Inwood in Manhattan on September 18, 2022, and at the Center for Court Innovations in Manhattan on September 21, 2022.

As of the end of this quarter, a total of 1,495,145 cardholders have been able to enjoy the meaningful benefits of the IDNYC program. IDNYC is grateful for the ongoing leadership and partnership of Mayor Adams, Speaker Adams, and the New York City Council. We look forward to supporting New Yorkers in our city as we continue to recovery.

Very truly yours,



Gary P. Jenkins, Commissioner, Department of Social Services



Manuel Castro, Commissioner, Mayor's Office of Immigrant Affairs



Daniel Steinberg, Director, Mayor's Office of Operations

cc: Lorraine Grillo, First Deputy Mayor  
Sheena Wright, Deputy Mayor  
Anne Williams-Isom, Deputy Mayor  
Frank Carone, Chief of Staff  
Roberto Perez, Director of Intergovernmental Affairs

**New York City Identity Card Program Quarterly Report July 1, 2022- September 30, 2022**

As required by Local Law 35 of 2014, the Human Resources Administration (HRA), as the administering agency of the IDNYC program, shall prepare and submit to the Mayor and the Speaker of the City Council a report on the New York City municipal identification card program that includes the information below.

**1) The number of applications received by the City for the New York City identity card disaggregated by applicant borough of residency:**

Since the launch of the IDNYC program, 2,003,120 applications, including renewal applications, had been received.

The following table depicts the number of applications disaggregated by borough of residence:

Borough	Total Applications Processed to Date as of September 30, 2022 (age 10 & up)	Cardholders as a Percentage of Estimated Eligible Population <sup>1</sup> (age 10 & up)
Bronx	352,781	20.94%
Brooklyn	580,105	18.90%
Manhattan	397,228	19.70%
Queens	624,253	22.03%
Staten Island	48,687	8.66%
Non-NYCP.O. Box	66	
<b>TOTAL</b>	<b>2,003,120</b>	<b>19.69%</b>

The 66 non-NYC addresses reflect applicants who participate in the New York State Address Confidentiality Program for domestic violence survivors and use an Albany P.O. Box address. IDNYC has verified that these applicants reside in New York City.

**2) The number of New York City identity cards issued:**

As of September 30, 2022, IDNYC had issued 1,945,960 cards.

<sup>1</sup> Based on percent of population 10 years old and above, according to U.S. Census Bureau American Community Survey, 2016. Analysis completed by HRA Office of Evaluation and Research.

3) **The number of New York City identity cards issued to minors:**

As of September 30, 2022, IDNYC had issued 72,641 cards to minors (individuals ages 10 to 17).

4) **The number of requests made by City agencies for information collected about applicants for the New York City identity card disaggregated by requesting agency:**

During this reporting period, IDNYC did not receive requests for information collected about applicants from any City agencies. For information about requests from law enforcement, see response to question 7 below.

5) **The number of times the administering agency shared documents submitted by applicants to establish eligibility for the New York City identity card with other city agencies disaggregated by agency:**

During the reporting period, IDNYC did not share any documents submitted by applicants with other City agencies.

6) **The number of denials made to requesting agencies for information collected about applicants for the New York City identity card:**

During the reporting period, IDNYC did not receive any requests for applicant information from any City agencies.

7) **The number of New York City identity card applicants whose information was disclosed to law enforcement, disaggregated by whether such disclosure was pursuant to a judicial warrant or judicial subpoena:**

During the reporting period, IDNYC did not disclose any information concerning applicants to law enforcement.

8) **The number of occurrences of fraud or other criminal activity related to issuance of the New York City identity card:**

Since the program's launch in January 2015, 350 cases have been detected to have a high likelihood of suspected fraud. In this reporting period, the program's integrity review process detected 15 instances in which an individual sought to obtain an IDNYC card under another name and/or identity and all 15 applications were denied. Any such integrity instances are detected by the program's duplicate image search technology, which automatically seeks to match the photographs taken of new applicants against the database of previous IDNYC cardholders or applicants to prevent the improper issuance of a second IDNYC card to a single applicant. If there is a perceived match, investigators on the program integrity team then proceed with an investigation in accordance with program protocols. There were 8 instances where the program's integrity review process detected an individual seeking to obtain an IDNYC card with documents that were suspicious and could not be authenticated. All 23 applications were denied. Where possible, in cases where the program suspects an individual is applying for a card under someone else's identity, the potential victim is notified by letter about the improper use of their identity information.

9) **The City's efforts to conduct outreach to prospective applicants relating to the New York City identity card program:**

During the third quarter of 2022, IDNYC has provided education and outreach assistance for enrollment for communities throughout New York City. The summer brought ample opportunity for outreach to communities across the five boroughs to further create awareness and interest in the program. IDNYC reached hundreds of individuals through Know Your Rights presentations and tabling events in partnership with Sheltering Arms Children and Family Services in the Bronx and the Dominico-American Society of Queens, the 40<sup>th</sup> celebration of the Dominican Heritage Parade in Manhattan, and the First Asian Autumn Gourmet and Culture Festival in Flushing, Queens. IDNYC also performed outreach at Fordham University's back to school event at Fordham Plaza in collaboration with the NYC Commission on Human Rights, the New York City Police Department, the Taxi and Limousine Commission, and MetroPlus Health. IDNYC staff also facilitated online renewals for eligible cardholders through tabling events and via the AskMOIA Hotline.

Additionally, throughout this quarter IDNYC enrolled 7,227 New Yorkers at pop-up sites and aboard the Mobile Command Center, IDNYC on the Go!

10) **The City's efforts to promote acceptance of the New York City identification card by banks and other public and private institutions:**

The program continues to seek new ways to expand the card's acceptance and utility, including ensuring the continued acceptance during the pandemic of cards that expired after March 20, 2020 by benefit and cultural partners, financial institutions, and by NYPD and other government agencies for identification. This extended acceptance afforded cardholders the ability to complete the renewal process but continue to use their cards pending renewal during the pandemic.

11) **The types of services, other than City services, for which the New York City identification card is permitted as acceptable proof of identity and residency:**

During this quarter, IDNYC cultural partners issued a total of 3,391 free one-year memberships, with 772,673 memberships issued since January 2015.

**Libraries**

The City's partnership with the Brooklyn, New York, and Queens Public Library systems allows New Yorkers to use their IDNYC card as a single, citywide library card. Since January 2015, over 69,944 cardholders have this added functionality to their IDNYC. Additionally, IDNYC continues to work with the Brooklyn, Queens, and New York Public Libraries to promote their virtual content.

**Health**

The IDNYC card continues to facilitate access to better health and savings.

- The City's official prescription drug discount plan, Big Apple Rx, is integrated into the IDNYC card to provide prescription drug discounts at more than 2,000 pharmacies citywide. Since the program's launch, IDNYC cardholders have used this benefit to save over \$1,359,391 on their prescription purchases.
- At Food Bazaar stores in Queens, Brooklyn, and the Bronx, IDNYC cardholders saved over \$152,827 in discounted

grocery purchases, this quarter, bringing total grocery savings to more than \$4.5 million dollars (\$4,583,595.52) since January 2015.

- IDNYC's partnership with Health + Hospitals (H+H) allows cardholders to link their IDNYC cards to their H+H accounts, thereby speeding up the check-in process for subsequent appointments. Since this partnership began in May of 2016, 10,809 cardholders have linked their IDNYC cards to their H+H accounts. Additionally, IDNYC has been a crucial tool for registering for and receiving COVID-19 vaccines and care.
- Since January 2017, parents, guardians, and other individuals have been able to use their IDNYC card online, at My Vaccine Record (MVR), to verify their identity to access their own or their children's official immunization records, including for COVID-19, from the NYC Department of Health & Mental Hygiene's (DOHMH) Citywide Immunization Registry (CIR). Parents can check which vaccinations their child still needs and can print out a vaccination history to complete medical forms for childcare, school registration, college admission, camp enrollment, and more. To date 13,771 cardholders have accessed vaccine records using an IDNYC card. During this quarter, more people are accessing MVR using their IDNYC to retrieve their COVID-19 vaccination record.

## **Veterans**

Since IDNYC launched the Veteran Designation in July 2015, 12,932 veterans have chosen to have this special marker on their IDNYC cards to indicate service in the U.S. Armed Services. The designation entitles veterans to exclusive benefits, better connects veterans to the services and discounts they deserve and is an expression of the City's gratitude and respect for those who have served our country.

IDNYC continues to field inquiries from public and private institutions eager to partner with us. Our goal is to make meaningful additions to the program that reflect IDNYC's vision of greater access to government services, financial services, education, cultural benefits, and health and wellness for all New Yorkers. The City is focused on developing integrations that expand the utility and functionality of the IDNYC card and ensure that New Yorkers have access to a broad array of additional programs, services, and benefits.